



ANNOUNCEMENT



SURVEY NOTIFICATION OF CONSUMERS SATISFACTION SURVEY (COURIER) 2019

This is to inform that the Malaysian Communications and Multimedia Commission (MCMC) is launching the Consumer Satisfaction Survey (Courier) 2019 from 20 June 2019 until 30 September 2019. Data collection will be conducted daily from 9:00 am to 6:00 pm every day except on national and Selangor public holidays. Notification was published in the MCMC website: [here](#) on 19 June 2019. Survey extensions will be announced in the website, if required.

Please note that the survey does NOT collect any money nor solicit any sales. MCMC has assured that personal data collected will be kept in the strictest confidence and will be used only to formulate national statistics. While the survey is not compulsory, we would like to strongly urge our customers to give the fullest co-operation if selected. Thank you.

MCMC Free Phone: 1-800-188-030.