

# ANNOUNCEMENT

## TERMINATION OF PITNEY BOWES FRANKING MACHINE SUPPORT SERVICE

Dear Valued Customers,

Please be informed that Smartech Business System (M) Sdn Bhd will terminate the support service for Pitney Bowes Franking machine effective **30 June 2019**.

Smartech will not be able to access the Pitney Bowes server as well as performing any printed transactions for confirmation of customers credit balance when the support service is terminated after 30 June 2019. Therefore, Smartech encourages Pitney Bowes's customers to apply for the closing of account for the Franking machine at least 2 weeks before **30 June 2019**.

Customers can refer to the Terms and Conditions of Franking Service together with the frequently asked questions segment which is related to the Termination of Pitney Bowes Franking Machine Support Service in the website at [www.pos.com.my](http://www.pos.com.my).

Any enquiries pertaining to this issue, please refer to Smartech Business System (M) Sdn Bhd at 03-2027 7799/ 2027 7662/ 2027 7663/ 2027 7711 or through e-mail at [helpline.my@pbsmartech-asia.com](mailto:helpline.my@pbsmartech-asia.com).

Customers can also contact Pos Malaysia Berhad at 03-2267 2144 or through e-mail at [posmel.franking@pos.com.my](mailto:posmel.franking@pos.com.my).

**THANK YOU**

# PENGUMUMAN

## **PENAMATAN PERKHIDMATAN SOKONGAN MESIN FRANGKI PITNEY BOWES**

Pelanggan Yang Di Hargai,

Adalah dimaklumkan bahawa **Smartech Business System (M) Sdn Bhd** akan menamatkan perkhidmatan sokongan mesin Frangki Pitney Bowes pada **30 Jun 2019**.

Smartech tidak akan dapat mengakses kepada *server* Pitney Bowes dan membuat cetakan transaksi bagi pengesahan baki kredit pelanggan apabila perkhidmatan sokongan di tamatkan selepas 30 Jun 2019. Oleh itu, Smartech menggalakkan pelanggan Pitney Bowes membuat permohonan penutupan akaun mesin frangki selewat – lewatnya 2 minggu sebelum **30 Jun 2019**.

Pelanggan boleh merujuk Terma dan Syarat Perkhidmatan Frangki serta soalan – soalan lazim berkaitan Penamatan Perkhidmatan Sokongan Mesin Frangki Pitney Bowes di laman sesawang [www.pos.com.my](http://www.pos.com.my).

Sebarang pertanyaan berkaitan perkara ini, pelanggan boleh merujuk kepada **Smartech Business System (M) Sdn Bhd** di talian 03-2027 7799/ 2027 7662/ 2027 7663/ 2027 7711 atau melalui e-mel ke [helpline.my@pbsmartech-asia.com](mailto:helpline.my@pbsmartech-asia.com).

Pelanggan juga boleh menghubungi Pos Malaysia Berhad di talian 03-2267 2144 atau melalui e-mel ke [posmel.franking@pos.com.my](mailto:posmel.franking@pos.com.my)

**TERIMA KASIH**