

## “FLEXIPACK BIG SALE”

### FREQUENTLY ASKED QUESTIONS

No.	Questions/Answers
<b>Q1</b>	<b>What is “FLEXIPACK BIG SALE”?</b>
A1	"Flexipack Big Sale" is a special promotion to all customers to enjoy rewards for every purchase of Flexipack Domestic products.
<b>Q2</b>	<b>How long is the duration for this promotion?</b>
A2	This offer is valid from January 22 January until June 30, 2019 or while stocks, whichever is earlier.
<b>Q3</b>	<b>Where can i get the promotion?</b>
A3	This promotion is available at all Post Offices and our eziEMall Pos Malaysia Store; <a href="http://www.eziemall.com">www.eziemall.com</a>
<b>Q4</b>	<b>What type of the product involved?</b>
A4	The products involved in this promotion are; <ul style="list-style-type: none"> <li>• Flexipack Domestic Local (Yellow) 1kg and 2kg.</li> <li>• Flexipack Domestic Airpack (Blue) 1kg and 2kg.</li> </ul>
<b>Q5</b>	<b>What is the promotion offered by Flexipack Domestic?</b>
A5	Promotion with every purchase of <b>Flexipack Domestic</b> : <ul style="list-style-type: none"> <li>• Buy 5 packs of any Flexipack Domestic Local 1kg or 2kg; Free 1 pack Flexpack Domestic Local.</li> <li>• Buy 10 packs of any Flexipack Airpack 1kg or 2kg; Free 3 packs Flexipack Domestic Airpack.</li> </ul>
<b>Q6</b>	<b>Can the customer redeem the promotional items by combining the purchase receipt?</b>
A6	No. Promotional redemption is only permitted in a one single purchase receipt on the same day and no combination of purchase receipt is allowed for repetition or multiple redemptions within the promotional period.
<b>Q7</b>	<b>When is the last date for Flexipack promotion?</b>
A7	Last date promotion for Flexipack promotion is on 30 June 2019 (Sunday).

No.	Questions/Answers
<b>Q8</b>	<b>How do I redeem it?</b>
A8	<ul style="list-style-type: none"> <li data-bbox="379 293 730 331"><b>i. Free pack -: Flexipack</b></li> <li data-bbox="395 338 1342 376">• Customer can redeem from Post Office counter for Flexipack promotion.</li> </ul>
<b>Q9</b>	<b>What is the minimum purchase FlexiPrepaid Envelope and Flexipack Domestic for this promotion?</b>
A9	<ul style="list-style-type: none"> <li data-bbox="379 584 571 622"><b>i. Flexipack</b></li> <li data-bbox="443 622 1406 696">Minimum purchase for Flexipack Domestic is 5 packs for Domestic Local and 10 packs for Domestic Aripack (Homogenous only).</li> </ul>
<b>Q10</b>	<b>How to obtain more information related to this promotion?</b>
A10	<p data-bbox="347 831 727 869">Any questions, please contact:</p> <p data-bbox="347 898 762 936"><b>Email:</b> <a href="mailto:flexiprepaid@pos.com.my">flexiprepaid@pos.com.my</a></p> <p data-bbox="347 943 954 981"><b>Phone number:</b> 03-2267 2267 ext 7104 / 7108</p>

## “FLEXIPACK BIG SALE”

### SOALAN-SOALAN LAZIM

No.	Soalan/Jawapan
<b>S1</b>	<b>Apakah itu “Flexipack Big Sale”?</b>
J1	“Flexipack Big Sale” merupakan promosi khas kepada semua pelanggan untuk menikmati ganjaran bagi setiap pembelian produk Flexipack Domestik.
<b>S2</b>	<b>Berapa lamakah promosi ini akan berlangsung?</b>
J2	Promosi ini akan berlangsung dari 22 Januari sehingga 30 Jun 2019 atau selagi stok masih ada.
<b>S3</b>	<b>Di manakah promosi ini ditawarkan?</b>
J3	Promosi ini terdapat di seluruh Pejabat Pos dan eziEMall Pos Malaysia Store; <a href="http://www.eziemall.com">www.eziemall.com</a> .
<b>S4</b>	<b>Apakah produk yang terlibat?</b>
J4	<p>Produk yang terlibat di dalam promosi ini adalah;</p> <ul style="list-style-type: none"> <li>• Flexipack Domestik Local (Kuning) 1kg dan 2kg</li> <li>• Flexipack Domestik Airpack (Biru) 1kg dan 2kg</li> </ul>
<b>S5</b>	<b>Apakah promosi yang ditawarkan oleh Flexipack Domestik?</b>
J5	<p>Promosi untuk pembelian produk <b>Flexipack Domestik</b>:</p> <ul style="list-style-type: none"> <li>• Beli 5 pek mana-mana Flexipack Domestik Local 1kg atau 2kg; Percuma 1 pek Flexipack Domestik Local.</li> <li>• Beli 10 pek mana-mana Flexipack Domestik Airpack 1kg atau 2kg; Percuma 3 pek Flexipack Domestik Airpack.</li> </ul>
<b>S6</b>	<b>Bolehkah pelanggan membuat penebusan promosi dengan mencampurkan resit pembelian?</b>
J6	Tidak. Penebusan promosi hanya dibenarkan bagi satu resit pembelian sahaja dan kombinasi resit pembelian tidak dibenarkan untuk pengulangan atau penebusan berganda dalam tempoh yang dibenarkan.
<b>S7</b>	<b>Bilakah tarikh terakhir promosi Flexipack Domestik?</b>
J7	Tarikh terakhir promosi Flexipack adalah pada 30 Jun 2019 (Ahad).

No.	Soalan/Jawapan
S8	<b>Bagaimanakah cara untuk membuat penebusan Flexipack ini?</b>
J8	<p><b>i. Percuma pek -: Flexipack</b></p> <ul style="list-style-type: none"> <li>• Bagi penebusan Flexipack boleh dapatkan terus melalui kaunter Pejabat Pos.</li> </ul>
S9	<b>Berapakah jumlah minima pembelian Flexipack Domestik untuk promosi ini?</b>
J9	<p><b>i. Flexipack</b></p> <p>Jumlah pembelian minima Flexipack Domestik adalah 5 pek bagi Domestik Local, dan 10 pek bagi Domestik Airpack (Kombinasi jenis Flexipack tidak diterima).</p>
S10	<b>Bagaimana pelanggan boleh mendapatkan maklumat lanjut mengenai promosi ini?</b>
J10	<p>Sebarang pertanyaan lanjut, hubungi:</p> <p><b>Email:</b> <a href="mailto:flexiprepaid@pos.com.my">flexiprepaid@pos.com.my</a></p> <p><b>No telefon:</b> 03-2267 2267 sambungan 7104 / 7108</p>