

“GONGXI GONGXI FLEXIPREPAID PROMOTION”

FREQUENTLY ASKED QUESTIONS

No.	Questions/Answers
Q1	What is “GONGXI GONGXI FLEXIPREPAID PROMOTION”?
A1	"Gongxi Gongxi FlexiPrepaid Promotion" is a special promotional reward offered to all customers for every purchase of FlexiPrepaid Envelope.
Q2	How long is the duration of this promotion?
A2	This offer is valid from January 15 Until February 15 2019 or while stocks, whichever is earlier.
Q3	Where is this promotion available?
A3	This promotion is available at all Post Offices and via our eziEMall Pos Malaysia Store; website www.eziemall.com
Q4	What type of the products involved?
A4	<p>The products involved in this promotion are;</p> <ul style="list-style-type: none"> • FlexiPrepaid Envelope S (500gm) • FlexiPrepaid Envelope M (1kg) • FlexiPrepaid Envelope L (2kg)
Q5	What is the promotion offered by FlexiPrepaid Envelope?
A5	<p>Promotion offered with every purchase of FlexiPrepaid Envelope products:</p> <ul style="list-style-type: none"> • Buy 50 of any FlexiPrepaid Envelope (combination of all sizes); Free RM20 shopping voucher. • Buy 100 of any FlexiPrepaid Envelope (combination of all sizes); Free RM50 shopping voucher.
Q6	Can the customer redeem the promotional items by combining the purchase receipt?
A6	No. Promotional redemption is only permitted in a one single purchase receipt on the same day and no combination of purchase receipt is allowed for repetition or multiple redemptions within the promotional period.
Q7	When is the last date for FlexiPrepaid Envelope shopping voucher redemption?

No.	Questions/Answers
A7	All completed purchase receipts must reached the "Gongxi Gongxi Flexi Promotion" Mail Commercial counterbox by 22 February 2019 (Friday).
Q8	How do I redeem it?
A8	<p>i. Free shopping voucher -: FlexiPrepaid</p> <ul style="list-style-type: none"> • Customer can redeem the free shopping voucher via email flexiprepaid@pos.com.my or submit proof of purchase i.e. Tax Invoice (receipt) together with the complete information as follows: <ul style="list-style-type: none"> a Full name b Correspondence address c Phone number d Email address e Send it to: <p style="text-align: center;">"Gongxi Gongxi FlexiPrepaid Promotion" Mail Commercial, Pos Malaysia Berhad (229990-M) Level 1, Pos Malaysia Headquarters Dayabumi Complex 50670 Kuala Lumpur</p>
Q9	What is the minimum purchase of FlexiPrepaid Envelope for this promotion?
A9	<p>i. FlexiPrepaid Minimum purchase of 50 envelopes (Combination of sizes is acceptable).</p>
Q10	How to obtain more information related to this promotion?
A10	<p>Any questions, please contact:</p> <p>Email: flexiprepaid@pos.com.my Phone number: 03-2267 2267 ext 7104 / 7108</p>

“PROMOSI GONGXI GONGXI FLEXIPREPAID”

SOALAN-SOALAN LAZIM

No.	Soalan/Jawapan
S1	Apakah itu “Promosi Gongxi Gongxi FlexiPrepaid”?
J1	“Promosi Gongxi Gongxi FlexiPrepaid” merupakan promosi ganjaran khas kepada semua pelanggan bagi setiap pembelian produk Sampul Prabayar FlexiPrepaid.
S2	Berapa lamakah promosi ini akan berlangsung?
J2	Promosi ini akan berlangsung dari 15 Januari sehingga 15 Februari 2019 atau selagi stok masih ada.
S3	Di manakah promosi ini ditawarkan?
J3	Promosi ini ditawarkan di seluruh Pejabat Pos dan menerusi laman seawang eziEMall Pos Malaysia Store yakni www.eziemall.com .
S4	Apakah produk yang terlibat?
J4	Produk yang terlibat di dalam promosi ini adalah; <ul style="list-style-type: none"> • Sampul prabayar FlexiPrepaid S (500g) • Sampul prabayar FlexiPrepaid M (1kg) • Sampul prabayar FlexiPrepaid L (2kg)
S5	Apakah promosi yang ditawarkan oleh Sampul Prabayar FlexiPrepaid?
J5	Promosi untuk pembelian produk FlexiPrepaid : <ul style="list-style-type: none"> • Beli mana-mana 50 keping sampul prabayar FlexiPrepaid; Percuma baucar membeli-belah bernilai RM20. • Beli mana-mana 100 keping sampul prabayar FlexiPrepaid; Percuma baucar membeli-belah bernilai RM50.
S6	Bolehkah pelanggan membuat penebusan promosi dengan mencampurkan resit pembelian?
J6	Tidak. Penebusan promosi hanya dibenarkan bagi satu resit pembelian sahaja dan kombinasi resit pembelian tidak dibenarkan untuk pengulangan atau penebusan berganda dalam tempoh yang dibenarkan.
S7	Bilakah tarikh terakhir penebusan untuk baucer membeli-belah bagi pembelian Sampul prabayar FlexiPrepaid boleh dilakukan?

No.	Soalan/Jawapan
J7	Semua resit pembelian yang lengkap hendaklah sampai ke “Promosi Gongxi Gongxi FlexiPrepaid Mail Commercial” selewat-lewatnya pada 22 Februari 2019 (Jumaat).
S8	Bagaimanakah cara untuk membuat penebusan baucer membeli-belah?
J8	<p>i. Percuma baucar membeli-belah -: FlexiPrepaid</p> <ul style="list-style-type: none"> • Pelanggan boleh membuat penebusan baucar membeli-belah melalui email flexiprepaid@pos.com.my atau kemukakan bukti pembelian Inbois Cukai (resit pembelian) beserta maklumat lengkap seperti berikut: <ul style="list-style-type: none"> a Nama penuh b Alamat surat-menyurat c Nombor telefon d Email e Alamatkan kepada: <p style="text-align: center;">“Promosi Gongxi Gongxi FlexiPrepaid” Mail Commercial, Pos Malaysia Berhad (229990-M) Level 1, Pos Malaysia Headquarters Dayabumi Complex 50670 Kuala Lumpur</p>
S9	Berapakah jumlah minima pembelian sampul prabayar FlexiPrepaid untuk promosi ini?
J9	<p>i. FlexiPrepaid</p> <p>Jumlah pembelian minima untuk promosi ini adalah 50 keping Sampul Prabayar FlexiPrepaid (Kombinasi pelbagai saiz sampul diterima).</p>
S10	Bagaimana pelanggan boleh mendapatkan maklumat lanjut mengenai “Promosi Gongxi Gongxi FlexiPrepaid”?
J10	<p>Sebarang pertanyaan lanjut, hubungi:</p> <p>Email: flexiprepaid@pos.com.my</p> <p>No telefon: 03-2267 2267 sambungan 7104 / 7108</p>