

COMPLIANCE FRAMEWORK & POLICY

Pos Malaysia is committed to conduct its business activities lawfully and in a manner that is consistent with its compliance obligations. Therefore, The Compliance Framework and Policy serves as guidance for Pos Malaysia in carrying their business activities in accordance with Acts (Federal Laws, Common Laws and State Laws), Ordinance, Rules and Regulations and Guidelines. The policy establishes the overarching principles and commitment of Pos Malaysia in respect of achieving compliance by:

- Identifying a clear compliance framework within Pos Malaysia
- Promoting a consistent, rigorous and comprehensive approach to compliance throughout Pos Malaysia
- Developing and maintaining practices that facilitate and monitor compliance within Pos Malaysia
- Ensuring standards of good corporate governance, ethics and community expectations and
- Developing a culture of compliance where each staff within Pos Malaysia accepts personal responsibility for compliance and acts with integrity

There are three main scopes in the Policy:

1. Compliance Framework

A set of guidelines that deliberate the processes (communications, risk controls and governance practices) for maintaining the compliance with established regulations and legislation

2. Compliance Reporting Structure

A structured reporting on compliance matters based on the roles and responsibilities assigned

3. Roles and Responsibilities

Specific roles and responsibilities taken by certain individuals and groups in Pos Malaysia to ensure the successful implementation of the Policy

Compliance with high ethical standards and legal regulatory obligations are fundamental to Pos Malaysia. Thus, each employee of Pos Malaysia is accountable for all compliance related activities