

KESELAMATAN PELANGGAN DAN KAKITANGAN KAMI ADALAH KEUTAMAAN POS MALAYSIA

SENTIASA MEMATUHI SOP COVID-19

Para Pelanggan Yang Dihormati,

Pos Malaysia sentiasa mengikuti perkembangan terkini keadaan dan situasi berhubung COVID-19. Keselamatan pelanggan dan kakitangan kami di seluruh negara sentiasa menjadi keutamaan.

Susulan pengumuman oleh pihak kerajaan baru-baru ini, Pos Malaysia ingin mengingatkan bahawa ia adalah **wajib bagi para pelanggan untuk sentiasa memakai pelitup muka ketika berada di pejabat pos atau pusat Pos Laju**. Para pelanggan juga harus mengamalkan kawalan sendiri dengan mematuhi prosedur operasi standard dan garis panduan KKM yang telah ditetapkan.

Selain penyediaan cecair pembasmi kuman dan tips kesihatan, anda diminta agar tidak mengunjungi pejabat pos jika mempunyai gejala COVID-19. Para pelanggan juga dinasihatkan untuk kekalkan jarak sosial satu meter antara satu sama lain.

Kami mengucapkan terima kasih kepada para pelanggan kami atas sokongan dan kesabaran pada masa ini dan mengamalkan tips kesihatan yang baik.

Untuk sebarang pertanyaan, sila salurkan kepada kami melalui AskPos di www.pos.com.my. Maklumat terkini juga boleh didapati melalui media sosial rasmi kami.

Terima kasih.



ANNOUNCEMENT

POS MALAYSIA'S NUMBER ONE PRIORITY IS KEEPING OUR PEOPLE AND CUSTOMERS SAFE

ALWAYS ADHERE TO COVID-19 SOP

Dear Valued Customers,

Pos Malaysia continues to monitor the circumstances and developing situation around COVID-19 and our priority is always the safety of our customers and employees nationwide.

Following the announcement made by the government, Pos Malaysia would like to remind our customers that it is ***compulsory for all visitors to our post offices and Pos Laju outlets to wear a mask at all times.*** Customers are advised to adhere to the standard operating procedure and guidelines set by Ministry of Health (MOH).

Apart from providing sanitisers and hygiene tips, if you have symptoms of COVID-19, kindly refrain from visiting our post offices. All customers are advised to practice social distancing by at least one metre distance from others.

We thank our customers for their support and cooperation during this time and encourage our customers to practice good hygiene.

For any enquiries, chat with us via AskPos at www.pos.com.my. The latest information and updates are also available via our official social media platforms.

Thank you.