

# POS MALAYSIA WARNS OF SCAM INVOLVING INDIVIDUALS IMPERSONATING POS LAJU REPRESENTATIVES

Pos Malaysia has received various complaints from customers, informing us of a scam involving individuals impersonating as Pos Laju representatives.

We would like to advise our customers to not reveal any personal information via SMS, telephone, email or social media pertaining to our parcel service or any form of contests mentioned elsewhere other than our official platforms.

If our customers are expecting any parcels or items from Pos Malaysia, they are encouraged to only use our 'track & trace' feature via our portal to track the items. Disregard any calls pertaining to their parcels or items, as it is likely an attempt by scammers to obtain personal information.

For any enquiries, our customers may get in touch with us at **care@pos.com.my** or **1-300-300-300**, or enquire directly at any of our branches or offices.