

# **POS ONLINE BILL PAYMENT 'PAY & WIN' CAMPAIGN TERMS & CONDITIONS**

## **1.0 Campaign Period**

1.1 The "Pos Online Bill Payment, Pay & Win" Campaign ("Campaign") is organized by Pos Malaysia Berhad (229990-M) ("Pos Malaysia") within the period of 6 months starting from 1 October 2016 to 31 March 2017 ("Campaign Period"). Pos Malaysia reserves its full rights to change, delay, reschedule, or extend the Campaign Period or terminate the Campaign as it deemed fit without prior notice.

## **2.0 Eligibility**

2.1 The campaign is open to all Malaysian citizens who have registered with the complete information through [posonline.com.my](http://posonline.com.my).

## **3.0 Qualifying Entries**

3.1 Participant will qualify to enter the campaign if:

3.1.1 Transactions are successfully performed via [www.pos.com.my](http://www.pos.com.my) consisting those of selected billers.

3.1.2 Participant is not allowed to split the transaction for the campaign. For example, if you are paying a bill amounting to RM150.00, you are not allowed to split the bill into 3 transactions of RM50.00 each. Otherwise the split transactions will not be counted or eligible for winning.

3.2 Below are the lists of selected billers:

1. Maxis
2. Celcom
3. Digi
4. Umobile
5. Webe Digital (P1 Com)
6. Telekom Malaysia (TM)
7. Measat (ASTRO)
8. TIME DotCom Bhd
9. Sabah Electricity Board (SESB)
10. Tenaga National Berhad (TNB)
11. Sarawak Electricity Supply Board (SESCO)
12. Lembaga Air Kuching Utara (LAKU)
13. Syarikat Bekalan Air Selangor Sdn Bhd (SYABAS)
14. Jabatan Kerjaraya Negeri Perlis – Air
15. Syarikat Air Terengganu (SATU)
16. Syarikat Air Negeri Sembilan (SAINS)
17. Syarikat Air Melaka Berhad (SAMB)
18. Lembaga Air Perak (LAP)

19. Lembaga Air Sabah
20. Air Kelantan Sdn Bhd
21. Perbadanan Bekalan Air Pulau Pinang (PBAPP)
22. Syarikat Air Johor Holding Sdn Bhd (SAJ)
23. Jabatan Bekalan Air Wilayah Persekutuan Labuan
24. Indah Water Konsortium (IWK)

#### **4.0 The Prizes**

- 4.1 Food & beverage voucher, shopping voucher, movie ticket, or cash prize per winner (“Prize”) will be given away to each 10 eligible winners every month during the Campaign Period.
- 4.2 Smartphones for each three (3) Grand Prizes will be given away every 2 months.

#### **5.0 Eligible Winners & Mechanism for Selection of Winners**

- 5.1 Winners (“Eligible Winner”) will be chosen based on the highest number of transactions on selected billers performed through [posonline.com.my](http://posonline.com.my) during the Campaign Period.
- 5.2 Should there be more than one (1) qualifier for the winners; the transaction value will be used to determine the winners.
- 5.3 Eligible Winner shall stand a chance to win one (1) Prize each month under this Campaign, and up to a maximum of two (2) times throughout the Campaign Period. The Grand Prize will be given for those who are entitled to the highest transactions during the two (2) months period.
- 5.4 Every Pos Online Bill Payment Transaction during the Campaign Period will be extracted from the Pos Online system to determine the top 10 Eligible Winners as well as the 3 Grand Prize Winners.
- 5.5 The Eligible Winner will be notified by telephone and Pos Malaysia will not be liable if the selected winner could not be reached for any reason. Failure to give complete and correct information during the verification process gives Pos Malaysia the right to disqualify the participant as a potential winner.
- 5.6 A list of monthly winners and Grand Prizes Winner will be published at Pos Malaysia’s official website [www.pos.com.my](http://www.pos.com.my), [www.posonline.com.my](http://www.posonline.com.my) and through Pos Malaysia’s social media channels. No further correspondence, appeals, protests or attempts to dispute the same will be entertained in any event whatsoever.

#### **6.0 Prize Redemption**

- 6.1 Pos Malaysia reserves the right at its sole discretion to substitute any of the Prizes with some other prize with equal value at any time without prior notice. Pos Malaysia will not be liable for any loss or damage incurred, whether directly or indirectly, with regards to the substitution of Prizes.
- 6.2 The Prize is not exchangeable for credit of any kind, in part or full.

## 7.0 General Terms and Conditions

- 7.1 By participating in this Campaign, the participants are deemed to have read, understood and agreed to be bound by this Terms and Conditions and agree that any decision by Pos Malaysia and the judges in relation to every aspect of this Campaign, including the prizes to be given away and the determination of the winners is final, binding and conclusive and any further correspondence and/or appeal to dispute any decisions by Pos Malaysia shall not be entertained.
- 7.2 By participating in this Campaign, the participants shall be deemed to consent to the collection, processing and storing of its personal data by Pos Malaysia for the purpose of this Campaign and/or for any other marketing purposes.
- 7.3 Pos Malaysia reserves the absolute right to publish or display the names and photographs of the Eligible Winner for advertising and publicity purposes without compensation or royalty.
- 7.4 Any cost incurred for transportation, boarding, personal and/or any cost, fee and/or any expenditure with regards to this Campaign and redemption of the Prize is to be borne fully by participant / Eligible Winner
- 7.5 Pos Malaysia and/or its directors, shareholders or subsidiaries shall not be in any way be liable for any loss or damage (including without limitation, loss of income, profit or goodwill, whether directly or indirectly, incidental, consequential, exemplary, punitive or special damages) howsoever arising whether in contract, tort, negligence or otherwise, in connection with this Campaign, even if Pos Malaysia has been advised of the possibility of such damages in advance, and all such damages are expressly excluded.
- 7.6 Participants shall not be entitled to any claim or compensation against Pos Malaysia for any losses or damages suffered or incurred by the participants as a direct or indirect result of the act of cancellation, termination or suspension of the Campaign or any change, delay, reschedule, or extension of the Campaign Period.
- 7.7 Pos Malaysia reserves the right to amend, delete or add to any of these Terms and Conditions at any time and such variation of the Terms and Conditions herein shall be binding.
- 7.8 If there is any inconsistency, conflict, ambiguity or discrepancy between the Bahasa Malaysia version and the English version of this Terms and Conditions, the English version shall prevail.

## POS ONLINE 'PAY & WIN' CAMPAIGN

### FREQUENTLY ASKED QUESTIONS

**1. What is the Pos Online 'Pay & Win' campaign?**

The 'Pay & Win' or 'Bayar & Menang' campaign is a campaign organised by Pos Malaysia to reward customers who perform the highest number of bill payment transactions each month through [posonline.com.my](http://posonline.com.my).

**2. How long is the campaign period?**

The duration for the Pos Online 'Pay & Win' campaign is 6 months starting from **1<sup>st</sup> October 2016 until 31<sup>st</sup> March 2017**.

**3. How do I take part in the campaign?**

To take part, existing customers simply have to perform bill payment transaction via [posonline.com.my](http://posonline.com.my). New customers are required to complete registration through [posonline.com](http://posonline.com).

**4. Am I eligible for this campaign?**

You are eligible for this campaign if you are a registered customer at [posonline.com.my](http://posonline.com.my).

**5. Is this campaign open to Malaysian citizens only?**

Yes.

**6. What are the prizes offered to the winners?**

The prizes are divided into 2 categories:

**a. MONTHLY PRIZES:**

- **Ten (10)** winners will be selected to win food and beverage vouchers, shopping vouchers, or movie tickets.

**b. GRAND PRIZE (every 2 months):**

- **One (1)** winner will be selected every two (2) months to win one unit of smartphone.

**7. How many winners will be chosen per month?**

Every month, **TEN (10)** customers will be selected as monthly winners. **ONE (1)** customer will be selected as the Grand Prize winner every two (2) months.

**8. Which agencies are participating in this campaign?**

1. Maxis
2. Celcom
3. Digi
4. Umobile
5. P1 Com Sdn Bhd
6. Telekom Malaysia (TM)
7. Measat (ASTRO)
8. TIME DotCom Bhd
9. Sabah Electricity Board (SESB)
10. Tenaga National Berhad (TNB)

11. Sarawak Electricity Supply Board (SESCO)
12. Lembaga Air Kuching Utara (LAKU)
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22. Syarikat Air Johor Holding Sdn Bhd (SAJ)
23. Jabatan Bekalan Air Wilayah Persekutuan Labuan
24. Indah Water Konsortium (IWK)

**9. How do I find out if I am selected as one of the winners?**

If you are selected as a winner, Pos Malaysia personnel will be contacting you via the telephone number provided at [posonline.com.my](http://posonline.com.my) during registration.

**10. When and how will the winners be announced?**

The winners list will be announced every month through Pos Malaysia's website [www.pos.com.my](http://www.pos.com.my), Pos Malaysia's social media platforms and [posonline.com.my](http://posonline.com.my).

**11. How will the winners be selected?**

The selection of winners will be determined by monthly data extraction exercise through Pos Online system. Top ten (10) customers with the highest number of transactions via [posonline.com.my](http://posonline.com.my) will be selected as winners. Should there be more than one (1) qualifier for the winners; the highest transaction value will be used to determine the winner.

**12. How do I redeem the prize?**

All prizes will be delivered via registered mail to the winner's correspondence address provided at [posonline.com.my](http://posonline.com.my) during registration.